



# Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail:cgrfbyp@hotmai.com

SECV.CIN 015/08NKS

C A No. Applied for  
Complaint No. 217/2022

**In the matter of:**

Aurangzeb .....Complainant

**VERSUS**

BSES Yamuna Power Limited .....Respondent

Quorum:

1. Mr. Nishat Ahmed Alvi, Member (CRM)
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)

Appearance:

1. None present on behalf of the complainant
2. Ms. Ritu Gupta, Mr. Imran Siddiqi, Mr. Sumeri Ram, Ms. Shweta Chaudhary, Mr. Shubham Singh & Ms. Divya Sharma, On behalf of BYPL

## ORDER

Date of Hearing: 17<sup>th</sup> January, 2023

Date of Order: 18<sup>th</sup> January, 2023

Order Pronounced By:- Mr. Nishat Ahmad Alvi, Member (CRM)

1. Present complaint has been filed by the complainant alleging that complainant's application for new connection has been rejected on pretext of outstanding dues. Complainant, pleading that respondent has wrongly rejected his application for new connection; therefore, he has prayed this Forum for grant of his complaint by issuing directions to the respondent to allow his application for new connection.

*[Handwritten signatures]*

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2. The complainant in complaint stated that he applied for new electricity connections at premises no. A-3, S.P. Mukherjee Market, Faiz Road, Karol Bagh, New Delhi-110005 vide application no. 8005892310, 8005905650, 8005898610 and 8005904784 but respondent rejected his applications for new connection on the pretext of outstanding dues. He further submitted that he made payment of outstanding dues but respondent raised other dues which are not related to him. Therefore, complainant's application for new connection may be granted.
  
3. OP in its reply briefly submitted that complainant sought four electricity connections against order no. 800589618, 8005892310, 8005904784 and 8005905650 in his name as well as in the name of Shakeel Ahmed and Mr. Mubashira in respect of various floors of property bearing no. A-3, S.P. Mukherjee Market, Faiz Road, Karol Bagh, Delhi.  
OP further submitted that all the four connections stands granted. The meters were installed at site on 21.10.2022 yet the complainant is pursuing the complaint alleging that dues not pertaining to his premises were claimed for the grant of fresh electricity connection and that there has been delay in grant of fresh electricity connections.
  
4. The matter was listed for hearing on 08.12.2022, when complainant argued that he wants to amend his complaint and wants compensation. Time was granted to complainant to file his amended complaint.
  
5. The matter was again listed for hearing on dated 03.01.2023 and 17.01.2023; on both the consecutive hearings no one was present on behalf of the complainant.



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6. In the facts and circumstances the Forum feels that the complainant is no longer interested in pursuing her matter with the Forum.
7. Therefore, the Forum dismisses the case with a liberty to complainant to file a fresh.
8. No order as to the cost. Both the parties should be informed accordingly.  
File be consigned to Record Room.

  
NISHAT A. ALVI  
MEMBER (CRM)

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)